

interactive games - technical and support information

new

What we provide:

The kit contains:

- 20 x RF Keypads (numbered 1 - 20).
- 1 x Quizmaster Remote.
- 1 x USB Receiver.
- 1 x Connecting cable.
- 1 x CD with the Redtooth Quiz Software on it.
- 1 x Quick start guide.
- Screwdriver for battery compartments.
- 1 x Flight case for it all to go in.
- **Support to get you up and running!**

What You Need:

Some batteries - 44 x AAA batteries to be precise!

Your Computer

- A PC or laptop with Windows XP/Vista/7/8 installed with 2GB+ of memory and 200mb of disk space.
- VGA or HDMI output to hook up to an external screen in your venue.
- Headphone output to hook up to your PA system in your venue.
- You need an internet connection to download quiz games but not to play them, so you could download them at home and bring the laptop into the pub for the quiz.
- Most computers that are younger than 4 years old will be fine.

Your Venue

- Sound system that you can connect the audio from the laptop into. Redtooth can supply cables if required.
- Microphone for the presenter.
- Large TVs or Projector that can take an input from your laptop. Usually a VGA or HDMI connection. This connection is usually different to how your TV channels are connected and if there's no central place to connect you may need to connect direct to the TV. Redtooth can advise and also supply cables if required.

For our support blog and advice, cables and more please visit our support blog.

Support Options

Most information you will need is on our support blog at:

www.redtoothinteractive.com

We aim to provide support in getting you installed and downloading the quizzes and playing in your pub.

We can also help in connecting your computer into whatever screens and sound system you may have in your venue (assuming they are able to accept such connections) and even supply cables and adapters at additional cost if required.

Our support options include:

- Support blog with updates, videos, quick guides and more support materials.
- Email support
- Telephone support (office hours)
- Skype Video Calls
- Facetime Video Calls
- Cable shop
- Site visit (additional charge)